

OFFICIAL POLICY DOCUMENT · DIGITAL PRODUCT

DIGITAL PRODUCT REFUND POLICY.

All terms governing refund requests, discretionary consideration, and dispute resolution for ADSPOC course enrollment.

EFFECTIVE DATE
May 30, 2025

TOTAL SECTIONS
08 Clauses

CONTACT
sales@adspoc.in

NATURE OF DIGITAL PRODUCTS

01 NO AUTOMATIC REFUNDS.

ADSPOC is a **digital course delivered entirely online**. Upon purchase, you receive immediate access to all course materials — including video lessons, downloadable resources, templates, and written guides.

Because digital content is delivered instantly and accessed immediately upon payment, **all sales are considered final by default**. Unlike physical goods, digital course content cannot be "returned."

We have no way to verify how much content a student has viewed, downloaded, or used after purchase — and for this reason, refunds are not automatically granted under any circumstances.

IMPORTANT NOTICE

Digital content is delivered and accessible immediately upon payment. This fundamentally distinguishes it from physical goods and makes standard return processes inapplicable. All sales are final unless otherwise determined at the sole discretion of ADSPOC.

DISCRETIONARY CONSIDERATION

02 REFUND REVIEW PROCESS.

While we do not offer guaranteed refunds, we understand that **exceptional situations can arise**. If you believe you have a genuinely valid reason for requesting a refund, you are welcome to contact us and explain your situation.

All refund requests are reviewed **entirely at the sole discretion of ADSPOC**. We evaluate each case individually based on the reason provided. If we find the reason to be legitimate and justified, we may approve a refund.

KEY PRINCIPLE

Submitting a refund request does not entitle you to a refund.

Each case is evaluated on its individual merit. If we do not find sufficient grounds, the request will be declined with a written explanation of the decision.

RESPONSE TIMELINE

We will review your request and respond within **3–5 business days**. If approved, refunds are processed to your original payment method within **7–10 business days**.

INVALID GROUNDS

03 REASONS NOT ACCEPTED.

The following are examples of reasons that will **typically not be considered valid grounds** for a refund request:

- Change of mind or loss of interest in the course after purchase.
- Lack of time to complete the course after enrolling.
- Purchasing the course without reviewing the available course outline or preview content.
- Dissatisfaction with the teaching style after accessing the content.
- Purchasing at a discounted or promotional price.
- Not achieving the personal results you expected from the course.

BEFORE YOU PURCHASE

We strongly encourage all prospective students to review the course outline, preview available materials, and ensure the content aligns with their goals before completing payment.

HOW TO SUBMIT

04 SUBMITTING A REQUEST.

If you believe your situation warrants consideration, you may contact us through the channels below. Please include the following in your message:

- Your full name and the email address used at the time of purchase.
- Your order number or payment reference.
- A clear, honest explanation of why you are requesting a refund.

EMAIL sales@adspoc.in	PHONE / WHATSAPP +91 88284 58422	WEBSITE www.adspoc.in
---------------------------------	--	---------------------------------

RESPONSE TIME

We will review your request and respond within **3–5 business days** of receipt.

IF APPROVED

Refunds are processed to your original payment method within **7–10 business days**.

ADDITIONAL TERMS

DISPUTES, UPDATES & CONTACT.

05 — CHARGEBACKS & DISPUTES

We strongly request that you contact us **directly** **before initiating a chargeback** or dispute with your bank or payment provider.

Filing an unauthorized chargeback without first reaching out to us will be treated as a violation of this policy and will be contested. It may also result in **permanent suspension** of your access to ADSPOC course materials.

06 — COURSE UPDATES

ADSPOC reserves the right to update, revise, or improve course content at any time to reflect changes in the Shopify platform and industry best practices. Such updates are provided to enrolled students at **no additional cost** and do not constitute grounds for a refund.

07 — POLICY CHANGES

ADSPOC reserves the right to modify this Refund Policy at any time without prior notice. The updated policy will be effective upon posting. It is your responsibility to review this policy before making a purchase.

08 — CONTACT US

For any questions about this policy, please reach out directly:

Email: sales@adspoc.in

Phone / WhatsApp: +91 88284 58422

Website: www.adspoc.in

AGREEMENT

By purchasing ADSPOC — Shopify Website Development Tutorial, you confirm that you have read, understood, and agreed to this Refund Policy. **All sales are final** unless otherwise determined at the sole discretion of ADSPOC.